



Allison Smith

theivrvoice.com

*customized voice recordings for the telecommunications industry*

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### *ivr, telephony, phone prompts*

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Currently narrating IVR prompts for Vonage, Cingular, Verizon, Bell Canada, Asterisk  
Open-Source PBX

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Currently on contract to numerous on-hold production firms worldwide, narrating on-hold menus, autodialer messages, custom phone systems, mobility platforms, and call center routing prompts

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Allison's voice is currently being developed by Cepstral in the first-ever Text-To-Speech application built on her voice – their flagship Voice Forge Product

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The voice of many hotel chains in the Middle East, including the Sheraton Kuwait, Crowne Plaza Abu Dhabi, Radisson S.A.S. Sarjah

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Voicing IVR systems for numerous US Military Hospitals in Germany

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Currently narrating customer response surveys for Victoria's Secret, Toyota, Marriot Hotels, JD Power, Suzuki, Sirius Satellite Network, Bank of America, Michelin, Circuit City  
Currently voicing product monograph information for Pfizer Pharmaceutical's Customer Information Lines, as well as automated patient follow-up calls

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Narrated a database of 850,000 common names for Landmark Healthcare

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Voiced automated store location address system for all 900+ PetSmart Stores  
Voicing prompts for Microsoft Apple Support/Rebate line, NutraSweet/Equal Customer Service Line, Pittsburgh-Corning Consumer Line, Creative Labs Customer Support, Bayer Call Center, HSBC Tokyo, Diesel Jeans Store locator, On-Board Phone System for Holland America Cruise Lines

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Voiced patient aftercare surveys for USC Department of Medicine and US Department of Veteran's Affairs

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Voiced the “Text 2 Connect” Motivational Message system for the Montel Williams Show

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Voiced contest entry hotlines for Newport, Old English, and Pennzoil Sweepstakes

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Voiced prompts for Unwired Buyer, EBay’s outbid automated call system

### *in-store announcements, kiosks, public address*

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Narrated prompts for self-serve photo development kiosks for Kodak and Photo Giftmaker worldwide

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Narrated automated in-store telephone system for Marshall Field’s and Macy’s Stores

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Narrated landing announcement into London Heathrow Terminal 4 for British Airways

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Voiced automated weather warning telephone system for NOAA

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Voiced product information CD Rom for “ScotchFilm” transparencies for 3M retailers

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Voiced demonstration CD Rom for Bose retailers

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Voiced dental office video for dental enamelling system Procera

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Voiced mattress-buying multimedia series for Sealy/Serta

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Supplied voice for talking frog piggy bank – Russ Berrie Toy Company

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Voiced prompts for voice-activated “Roomba” automated vacuum

### *services*

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Full featured recording services for the telephony industry, in .wav, Mu-Law, .vox, MP3, or virtually any other desired format

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Fast turnaround times, with scripts submitted before noon (MST) guaranteeing completion that day

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Prompts also delivered in Spanish

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Wide variety of vocal styles available – from business-like and corporate to conversational or sultry – also a variety of accents available, in particular, several classes of British accents, Southern US, Middle Eastern

*Read testimonials online at <http://www.theirvoice.com/>*